



Ymddiriedolaeth Harbwr Caernarfon Harbour Trust

Application of fees.

25/06/2020

The Trustees of Caernarfon Harbour Trust, feel the right thing to do in response to the global pandemic is to make decisive and proactive decisions that provide clarity for all as we move forward. We are very mindful that this is a difficult time for us all. We want to demonstrate loyalty and support to you, our customers. We want to assure you that we are undertaking regular inspections and will take any action needed to safeguard your vessels. If there are any issues that require us to visit your vessel please do not hesitate to contact the Harbour Master.

Car Park Annual Contracts.

Customers that are currently able to make use of the Permit.

If you have paid in full, we thank you for your custom.

If you require your parking permit we are offering an option for part payment of 50% to issue your permit. The full balance can be settled before the 1st of September this year.

Customers that are currently NOT able to make use of the permit.

Please contact us with a little notice when you are able to use your permit and we will pro-rata your invoice to the nearest month for the remaining season. We are also offering a part payment option of 50% to issue your permit. The full balance can be settled before the 1st of September.

Mooring Holders.

For vessels currently moored

As we have applied a restriction on the access to our mooring until further notice. We will apply a 40% per month discount on next year's mooring fee (excluding Harbour Dues) for each month that this restriction remains in force.

For vessels not yet moored

We will offer customers not currently able to moor within the Harbour Limits the option to cancel their mooring application entirely for the 2020/21 season. When this restriction is lifted, we will happily allocate a mooring from the available moorings. We will also pro-rata the mooring fee portion of the invoice from the date of the new application. We will however not be able to apply any discount to future mooring fees and the full annual Harbour Dues amount will be applied. We will endeavour to keep your mooring available, but unfortunately, no absolute guarantee can be given.

We will also offer those customers that still wish to moor as soon as they are able to do so, the option to be invoiced for the full year's Harbour dues and a pro-rata invoice from the time the restriction is lifted until the end of the season. We will assure each customer that chooses this option that their allocated mooring will remain the same. We will also apply a 40% discount on next year's mooring fee (excluding Harbour Dues) for each month that this restriction remains in force.

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Vessels still stored on the Hard on Cei Llechi.

We will cancel your mooring application and leave you on the storage ashore rate until this restriction is lifted. Once lifted and the vessels are launched we will then pro-rata the mooring fee and Harbour dues for the remaining season. For the vessels that intend to take a mooring with us next year, we will also apply a 40% per month discount (based on the storage ashore rates) on next year's mooring fees for each month that this restriction remains in force.

Private moorings

If the mooring is in the water

Vessel moored

We will apply a 40% per month discount on next year's Mooring Fees for each month that this restriction remains in force.

A vessel not yet moored

We will apply the minimum charge only. Mooring License and minimum charge of 5 meters Harbour Dues. We will also apply a 40% per month discount on next year's mooring fees for each month that the restriction remains in force.

If the mooring is not in the water.

We will agree with customers who do not currently have a Private Mooring laid within the Harbour to cancel their agreement. However, when the situation arises where this restriction is lifted. We will happily allocate a Private mooring licence. We will also pro-rata the invoice from the date of the new application. We will however not be able to apply any discount to the Private mooring Licence fee or to future mooring fees.

Dock Victoria

Following confirmation from Gwynedd Council regarding the application of this year's berthing fees. I am very pleased to be able to confirm that Gwynedd Council Cabinet has authorised a 30% reduction in the annual Berthing Fee. We will be working on providing each of you with a credit note for the respective amount over the next week or so.

For those of you who have already paid in full and those who are intending to in the next few days we want to once again thank you for your support. As a general approach we plan to assume that each of you are happy for the credit note to be applied to your account. Effectively applying the discount to your next seasons invoice. Of course we are fully aware that this might not be your preferred choice, and given the circumstances we feel it is quite correct that the choice is yours. If you would like a refund for the respective amount then please do not hesitate to make contact through dm@caernarfonharbour.org.uk

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We will also maintain the extension of terms of payments on all invoices to until the 1st of September 2020.

We fully appreciate the support and patient the Berth Holders and the Victoria Dock Berth Holders Association have shown and would like to thank you greatly.

Invoices

For those who have paid already, we appreciate your support. We would like to encourage all that are able to pay early to please do so. However, we appreciate that not everyone will be in a position to pay within the normal 30 days terms. To help as many of our customers as we can, we are extending the terms of payments on all invoices to until the 1st of September 2020.

To assist in administering the application of these changes. Please can you make contact to update us of your individual situation? We will then progress to apply these changes to our system. If we do not receive any communication from you before the 14th of May we will assume that you wish to proceed with your original application.

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